

RESOLUTION 1189

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Dustin Conover, a residential utility billing customer with account 02-001480-01, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$471.42.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$471.42 shall be credited to account 02-001480-01, of residential utility billing customer Dustin Conover.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 21st day of February, 2023.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Board of Aldermen Request for Action

MEETING DATE: 2/21/2023

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1189, A Resolution approving a Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1189, approving a water and wastewater leak adjustment request of \$471.42 to Dustin Conover's utility account.

SUMMARY:

The City has received notice from Dustin Conover, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 28, 2022, the Utilities Department obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system later and same day which provides warnings for customers with no, little, or high usage.

Following the month of the December 2022 billing cycle, Dustin Conover had started the cycle with a meter read of 3,972 and finished the December cycle with a meter read of 4,396 which resulted in consumption of 42,400 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Dustin Conover has provided proof of repair/maintenance of the broken service line which caused the high usage during the December 2022 billing cycle.

If approved, the leak adjustment would issue a credit of \$471.42 to Dustin Conover's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

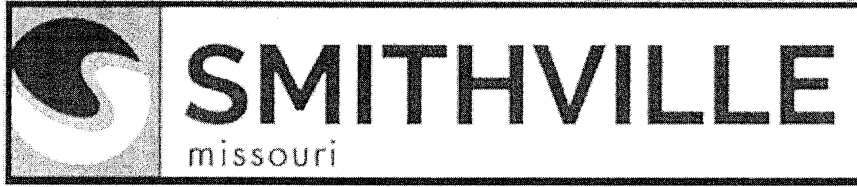
[Click or tap here to enter text.](#)

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$471.42.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Dustin Conover

Utility Service Address: 406 S Commercial

Utility Account Number: 02-0001480-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$471.42 at the Board of Alderman meeting on 2/21/23.

I, Dustin Conover, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Dustin Conover, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

A handwritten signature in black ink, appearing to read 'Dustin Conover', written over a horizontal line.

Customer's Signature

2-14-2023

Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Dustin Conover**

Utility Service Address: **406 S Commercial**

Utility Account Number: **02-0001480-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$9.04**
 Average monthly water usage for this property: **600 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$5.40**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$7.69**
 Average monthly wastewater usage for this property: **600 gallons**
 Was the leak inside or outside the home: **outside**
 Was the wastewater billed winter average or actual usage: **actual usage**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
42,400 gallons @ 9.04 per 1,000 gallons =	383.30
Adjusted Water Bill Amount	
1,200 gallons @ 9.04 per 1,000 gallons =	10.85
+ 41,200 gallons @ 5.4 per 1,000 gallons =	222.48
	233.33
Water Discount =	
	149.97
Original Wastewater Bill Amount	
42,400 gallons @ 7.69 per 1,000 gallons =	326.06
Adjusted Wastewater Bill Amount	
600 gallons @ 7.69 per 1,000 gallons =	4.61
Wastewater Discount =	
	321.45

MONTH 2 (if applicable)	
Original Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
+ 0 gallons @ 5.4 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	0.00
Original Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Wastewater Discount =	
	0.00

Total Discount = 471.42

Porters Building Centers

Porters of Smithville
Porters Ace
15700 N 169 Hwy Unit D
Smithville MO 64089
816-873-7800

CUSTOMER COPY



INVOICE

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SOLD TO
Cash Sales

JOB ADDRESS
CONOVER/DUSTIN

ACCOUNT	JOB
CASH	0
SOLD ON	2/4/2023 1:00:07 PM
CUST PICKUP	
BRANCH	5000
CUSTOMER PO#	
STATION	SS01
CASHIER	SRES
SALESPERSON	
ORDER ENTRY	

Quantity	UM	Item	Description	D	T	Price	Per	Amount
2	EACH	4319828	SB 1/2"x1/2" Straight Coupling		Y	9.9900	EACH	19.98
1	EACH	4321204	SB 1/2"x1/2" Slip Coupling		Y	16.9900	EACH	16.99
1	EACH	4567483	Pipe PEX 1/2" x 10' Blue		Y	6.5900	EACH	6.59
Acct: Discover ###1312 SALE: 47.69 Entry Mode: Chip Read AID: A0000001523010 TVR: 0000001000 TSI: E800 IAD: 010560800300000000000000000000000000 ARC: 00 CVM: 1E0300								

Payment Method(s)

Discover 47.69 #####1312 00464R

SMITH 9.475%	SubTotal	43.56
	Sales Tax	4.13
	Deposit	
Please Pay This Amount		47.69

Terms: Purchaser agrees this account will be paid by the 10th of the month following purchase. The highest contract rate will apply on past due accounts. If collection is required, attorney fees and other collection cost will be added.

Signature

